

Elysium Healthcare No. 4 Limited

Hurstfield

Inspection report

Keighley Road
Cowling
Keighley
West Yorkshire
BD22 0LA

Tel: 01535634313
Website: www.elysiumhealthcare.co.uk

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22 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Hurstfield is a small residential care home providing accommodation and personal care to six people who needed support with their mental health. The home can accommodate up to six people over two floors, and all rooms are en-suite.

We found the following examples of good practice.

The home was clean and welcoming and people living at the service were involved in keeping their own spaces clean and tidy. Enhanced cleaning schedules were in place and completed by staff in communal and high touch areas.

People living at the service were supported to go out into their local community independently and safely.

Systems were in place to ensure all staff and professional visitors had the relevant tests and vaccination passes as required before entering the home.

There was sufficient Personal Protective Equipment available to staff and people and this was worn correctly and in line with government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hurstfield

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- Visiting arrangements were aligned with government guidance and people and their families were provided with support as needed. Visitors were asked for evidence of a COVID-19 test before entering the home to mitigate potential risk.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.